

TECHNOLOGY IN UNIVERSITIES

CRITICAL SUCCESS FACTORS FOR NEW SYSTEM INTRODUCTION & ADOPTION

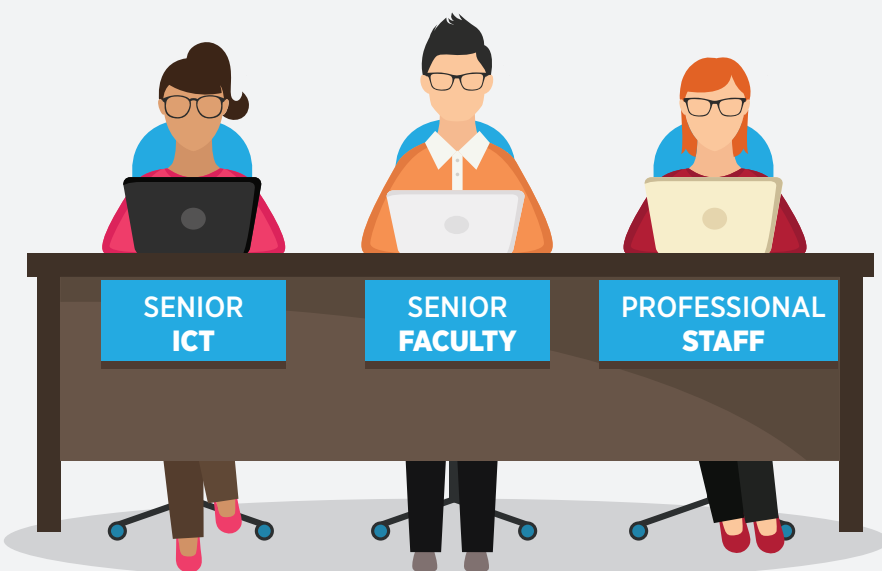


TOP FACTOR

= Having a shared vision for the student experience



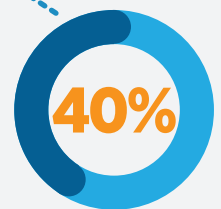
Senior ICT, Faculty & Professional Staff in higher education agree that this is critical to the successful introduction and adoption of new technologies.



SEE THE RELATIONSHIP BETWEEN ICT/FACULTY/STAFF AS BEING



VERY IMPORTANT



IMPORTANT

FOR NEW TECHNOLOGY SUCCESS

ICT LEADERSHIP ALSO PLAYS AN IMPORTANT ROLE

BUT only **49%**

of CIOs are on the university executive board or cabinet

(Source: Educause)

N.B. Importance of making new technology projects a success

only 6% of universities can afford to invest in all ICT and learning resources required

(Source: Eduserve)

OTHER KEY FACTORS FOR NEW TECHNOLOGY SUCCESS



STAFF'S DIGITAL LITERACY



STAFF & STUDENT NEW SYSTEM TRAINING



EVIDENCE OF SUCCESS



INTEGRATION WITH OTHER SYSTEMS